

Buying

LANDLES 

AUCTIONEERS 1856

VIEWING

Our sales and the viewing days are advertised in the press and on the web page (www.landlesauctioneers1856.co.uk). Our sales are traditionally held commencing on a Wednesday. Viewing for an antique sale is traditionally on the Saturday morning prior (9am to 12 noon) and the Tuesday prior (9am to 7pm) and for a general sale the Tuesday prior (9am to 6pm). Viewing out of these normal hours can be arranged by appointment.

All are welcome to come and view a sale whether you are a regular or have decided to come and have a look for the first time.

Potential bidders can inspect items in detail and the auctioneers will give further information and advice where they are able. We recommend that if you intend to bid on a lot then you inspect IN PERSON. Condition reports can be supplied on higher value lots (we do not provide condition reports on lower value / run of the mill lots), however, you are still advised to inspect in person for your own satisfaction.

REGISTER TO BID

This is an easy, straightforward process and can be done in person, over the phone or via an email. You can register on a viewing day or any other time at the sale room or in the general office. When you have registered you will be assigned a PADDLE NUMBER. The actual paddle is collected from the auction office on the day of the sale. Please give your name, etc. You can register on the morning of the sale but this is a busy time for us and therefore, if possible, please register prior.

When you have finished bidding please return your paddle number to the auction office. Do not give out your paddle number to someone else unless you are absolutely sure you want them to bid as your agent on your behalf.

We keep a record of our bidders so we can notify you of upcoming sales and other information on services that our business and our related businesses offer. We aim to get a flyer notification out to all our registered buyers of a forthcoming sale preferably by email. PLEASE LET US HAVE AN EMAIL ADDRESS.

WE DO NOT make our database of contacts available to any 3rd party business. **PRIVACY NOTICE:** This is posted online or is available upon request from our offices. This sets out in detail how we deal with personal information we collect in the course of operating the business and contracting with Clients and customers. Any person who submits a Bidding Registration Form with us whether they make a purchase or not confirms that they have read, understood and agree to our Privacy Notice.

BIDDING

AT THE AUCTION - When you attend the auction please register at the office and you will be given your paddle number card. When you want to bid raise the paddle so the auctioneer can see you. If you are successful and the lot is knocked down to you, the auctioneer will make a note of your number, and this will be entered at the auction office on arrival of the sheet from the auctioneers sale book. You can then go and pay. If you are going to bid for other items then you can pay for everything at the end of the sale.

TELEPHONE BIDDING – We can take telephone bids on a first come first served basis, on higher value items only. You will need to have left your contact details in good time with the auction office. We will phone you shortly before the lot comes up and then take your instructions to bid as the auctioneer progresses with the lot. You must have registered with us prior. If you are the successful bidder then payment is effectively due at the fall of the hammer and you will need to make arrangements to pay and remove the goods as per our standard terms.

We do not offer any guarantee that we will be able to phone you and accept no liability for not being able to contact you for whatever reason.

ABSENTEE BID – We welcome absentee or commission bids. If you cannot attend the sale day then having viewed you can leave written bids at the auction office or fax / email a form. Any absentee bids should reach us in good time. If bids are left on the morning of the sale there is no guarantee they will be entered into the auctioneer's sale book.

You must register to leave absentee bids. The Absentee Bidding form is available on the website. Write down the lot number, brief description and the maximum amount you are prepared to bid to on what lot. Please write clearly.

By leaving an absentee / commission bid you are authorising us to act as your representative to try and secure the lot/s at the lowest possible price, subject to any reserves or interest from other bidders. (Remember to take into account any buyers premium payable on top of the hammer price.)

We may need to see proof of identity and residence. (NB – See our Privacy Notice for how we deal with personal information we collect in the course of business).

BUYERS PREMIUM

You will need to budget for paying the buyers premium on top of the hammer price for any lots you successfully bid on.

AFTER THE AUCTION

Payment

You will be given an invoice made out to the name and address on your registration form, which may not be subsequently altered. The invoice gives a breakdown of the various costs. Full details of charges, etc. are given in the catalogue for the particular sale.

Methods of Payment

Cash – payments can be made at the auction office during or at the end of the sale.

Debit Cards – there is no additional charge for purchases made with these cards (no overseas debit cards, UK only).

Credit Cards – Not accepted (unless arrangements are made directly with the Auctioneers prior to the sale).

Collections

Items can be removed once payment has been made in accordance with our standard Terms and Conditions. It is possible to remove one or two small items during the sale but we do ask that any packing waits until the midday break or the end of the sale. Items need to be removed within the timescales set out in the Terms and Conditions of sale.

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